



This form is only for NSW Blinded Soldiers, WW1 Veterans Widow/ers or Victoria Cross/George Cross recipients.

Other Ex-Members of the Defence forces with a disability should NOT use this form but instead apply online at www.transportnsw.info/ex-defence.

Section A – Conditions of issue and use

- 1. You are entitled to free travel on certain transport services if you qualify for one of the following Concession Entitlement cards:
(a) NSW Blinded Soldier Concession Entitlement
(b) World War I Veterans Widow/ers, Victoria Cross or George Cross Recipient Concession Entitlement
2. The above Concession Entitlements provide access to free travel on certain transport services, further details of which are available at www.transportnsw.info/veterans.
3. A Concession Entitlement card is not transferable and it must be carried at all times when travelling and shown to transport staff or police officers on request.
4. Further conditions of issue and use for these entitlements are available at www.transportnsw.info/veterans.

Section B – Application type (select one option only)

Form with checkboxes for New application, Renewal, Lost *, Stolen *, and Damaged *. Includes note: * A fee may apply

Section C – Applicant details

Form for applicant details including Title/Salutation, Date of birth, Surname, First name, Middle name, Address, Delivery address, Contact information, and DVA file number.

Section D – Concession Entitlement category

Form for Concession Entitlement category with options: NSW Blinded Soldier, George Cross, Victoria Cross, WW1 Veteran / Widow/ers

Section E – Photos

Photo section with two boxes for affixing photos and instructions: 'Please paste two identical current colour passport size photos in the adjacent boxes. Please print your name and sign on the back of one photo before attaching to application. Your photo will be shown on your Concession Entitlement card for identification and security purposes.'

Section F – Opal card request

If you wish, in addition to applying for a Concession Entitlement card, you can also request an Opal card which you can use for free travel in the Opal network. For Blinded Soldiers an Opal card for their attendant will also be issued.

It is not compulsory to have an Opal card and if you prefer, you can still use your Concession Entitlement card to travel instead. In this case, when travelling to stations or ferry wharves with gates, you will need to show your Concession Entitlement card to staff who will manually open the gates for you.

Having a free travel Opal card simply means that you will be able to use it to open the gates at stations and wharves without the assistance of staff. You must also carry your Concession Entitlement card when travelling as proof of your entitlement. The Opal Terms of Use that apply to the free travel Opal card, are available at www.opal.com.au/en/footer/opal-terms-of-use/, or available on request by calling 131 500. The free travel Opal card is a non-reloadable Opal card.

I would like a free travel Opal card: Yes No

Section G – Privacy notice

Transport for NSW (TfNSW) is committed to protecting the privacy of your personal information, in accordance with the *Privacy and Personal Information Protection Act 1998* (NSW) and the *Health Records and Information Privacy Act 2002* (NSW).

We collect, hold and use personal information for specific purposes relevant to our functions. Personal information you provide on this application form is collected for the purpose of administering and managing your Blinded Soldiers/WW1 Veterans Widow/ers/Victoria Cross or George Cross recipients (as applicable) Concession Entitlement card and Opal card, and for directly related purposes such as audit, management and operational activities for concession travel.

You may choose not to provide your personal information or health information. However this may mean that it is not possible or practicable for us to deal with your application for concession travel.

If you have provided your DVA file number on this application, you authorise:

- TfNSW to use Centrelink Confirmation eServices to perform a DVA enquiry of your Centrelink or Department of Veterans' Affairs (DVA) customer details and concession card status in order to enable TfNSW to determine if you qualify for a concession; and
- The Australian Government Department of Human Services (the department) to provide the results of that enquiry to TfNSW.

In applying for a Concession Entitlement card or Opal Card, you declare that you understand that:

- TfNSW may disclose your personal and health information to the department or DVA, and that the department or DVA will use information you provide to TfNSW to confirm your eligibility for concession travel.
- This consent, once signed or affirmed, remains valid while you are a customer of TfNSW, unless you withdraw it by contacting TfNSW or the department.
- You can obtain proof of your details from the department and provide it to TfNSW so that your eligibility for concession travel can be determined.
- If you withdraw your consent, or do not provide proof of your details, you may not be eligible for concession travel.

TfNSW will not otherwise disclose your personal or health information unless you consent, or we are permitted or required to by law.

For information about how your personal information is collected, used and disclosed by us please see our Privacy Policy at www.transport.nsw.gov.au/about/privacy.

For information about how your personal information is collected, used and disclosed in the Opal ticketing system, read our **Opal Privacy Policy** at www.opal.com.au/en/footer/privacy/.

TfNSW will keep your information at 18 Lee Street, Chippendale NSW 2008. You can ask to access or amend your personal information held by us at any time during business hours, by contacting privacy@transport.nsw.gov.au or PO Box K659, Haymarket NSW 1240.

Section H – Applicant declaration – please read and sign at the bottom of this section

I wish to apply for a Concession Entitlement card and if I have filled in Section F, a free travel Opal card. I have read, listened to, or had explained to me the Privacy Notice (at Section G above), and I consent to the collection, use and disclosure of my personal and health information by TfNSW as described in the Privacy Notice. If I am applying for a free travel Opal card (at Section F above), I confirm that I have read, listened to, or had explained to me the Opal Terms of Use as they apply to the use of the free travel Opal card.

I also confirm that I have read, listened to or had explained to me, and agree to, the Conditions of issue and use (at Section A) and available at www.transportnsw.info/veterans. I declare that the information provided by me in this application is true and correct. I understand that it is an offence to attempt to obtain the benefit of a concession entitlement by false statement or other dishonest means.

Name (print):

Date:

day / month / year

Signature:

Section I – Checklist

For all applicants:

- I have attached two passport-sized photos
- I have signed and dated section H above

For WW1 Veterans Widow/ers, George Cross and Victoria Cross recipients:

- I have attached a letter from the DVA confirming that I am eligible for a concession entitlement

Send completed form to:

Transport for NSW Concessions
PO Box K659 Haymarket NSW 1240
or
concessions@transport.nsw.gov.au

Office contact details – Telephone 131 500 (cost of a local call)