

Applicant Details

Applicant Name:		
Street Name/Number:		
Suburb:	State:	Postcode:
Email:	Date of Birth: / / day month year	
Phone Number (landline):	Mobile Number:	
Name of Animal:		

Note:

- If your application is incomplete, it cannot be considered.
- If you do not provide all of the information requested or your attachments are not current your application can be refused.

New Application

YOU MUST ATTACH EVIDENCE FOR ALL OF THE FOLLOWING		CHECKLIST (Attached)
1.	A medical certificate confirming that the handler has a disability within the meaning of the <i>Disability Discrimination Act 1992 (Cth)</i>	<input type="checkbox"/> Yes
2.	Documentation showing that the assistance animal (where relevant) has been registered with the handler's local Council	<input type="checkbox"/> Yes
3.	An assessment letter or report dated within the last six months from an organisation registered with TfNSW identifying: <ol style="list-style-type: none"> The skills and actions that the assistance animal exhibits to alleviate the effects of the handler's disability; The assistance animal meeting the appropriate behaviour and hygiene standards for a public place; and The handler having control of the assistance animal 	<input type="checkbox"/> Yes
4.	A colour photograph of the assistance animal	<input type="checkbox"/> Yes

Renewal Application

YOU MUST ATTACH EVIDENCE FOR ALL OF THE FOLLOWING		CHECKLIST (Attached)
1.	An assessment letter or report dated within the last six months from an organisation registered with TfNSW that identifies: <ol style="list-style-type: none"> The skills and actions that the assistance animal exhibits to alleviate the effects of the handler's disability; The assistance animal meeting the appropriate behaviour and hygiene standards for a public place; and The handler having control of the assistance animal 	<input type="checkbox"/> Yes

Conditions of Travel

1. A handler and their assistance animal must carry or display an accepted type of valid accreditation at all times when accessing on NSW public transport premises and NSW public transport services.
2. An accepted type of valid accreditation must be produced if requested by an authorised officer (including Transport Officers and Police Officers).
3. A handler and their assistance animal with a valid form of accepted accreditation are entitled to access NSW public transport premises and NSW public transport services.
4. Only one (1) assistance animal may accompany a handler on NSW public transport premises and NSW public transport services at any one time.
5. A handler travelling on booked services with their assistance animal must notify NSW TrainLink at the time of booking that their assistance animal will be travelling with them.
6. An assistance animal must be kept under the handler's direct physical control at all times on NSW public transport premises and NSW public transport services. On booked services, it may be permissible in consultation with NSW TrainLink staff for the assistance animal to be temporarily left alone and not under the direct physical control of the handler (for example, in order for the handler to obtain food from the buffet car or visit the toilet).
7. When accessing NSW public transport premises and NSW public transport services, an assistance animal must not:
 - (i) cause any distress or inconvenience to customers or staff;
 - (ii) cause any risk to the health, safety and welfare of any employee or any other person;
 - (iii) disrupt the operations;
 - (iv) sit on seats provided; or
 - (v) block doorways or aisles.
8. An assistance animal can consume food and/or water on NSW public transport premises. On booked services, an assistance animal can consume food and/or water following consultation with and approval from NSW TrainLink staff.
9. An assistance animal must be clean and properly groomed at all times whilst on NSW public transport premises and NSW public transport services.
10. A handler is responsible for the care, conduct and hygiene of their assistance animal at all times on NSW public transport premises and NSW public transport services, and must clean up any mess made by their assistance animal.
11. A handler must comply with all reasonable directions given by any employee whilst entering, being upon, or leaving NSW public transport premises and NSW public transport services with their assistance animal.
12. Upon review, TfNSW reserves the right to:
 - (i) revoke an Assistance Animal Permit;
 - (ii) deregister an organisation; and
 - (iii) remove an exemption
 if there is sufficient evidence that a handler and/or their assistance animal do not comply with these conditions.
13. An Assistance Animal Permit must be renewed every 24 months and it is the responsibility of the assistance animal's handler to renew the Assistance Animal Permit prior to the expiry of the current Assistance Animal Permit.

Applicant Declaration

I confirm the following:

- I will comply with the Conditions of Travel specified in this form;
- I acknowledge that Transport for NSW reserves the right to revoke the Assistance Animal Permit at any time in the event of a breach of any of the Conditions of Travel by me and/or my assistance animal; and
- I have read and understood all the information in this form and the evidence provide by me is, to the best o my knowledge, true, correct and accurate in every detail.

Name: _____ **Date:** ____ / ____ / ____
day month year

Save this completed application form.

Then select the link below to submit your application and upload any supporting documents.

transportnsw.info/concessions-application