

Application for a Vision Impaired Person's Travel Pass and Opal card

Section A – Conditions of issue and use

- To be eligible for a Vision Impaired Person's Travel Pass, you must:
 - reside permanently in NSW, and
 - receive the Age Pension or Disability Support Pension on the basis of blindness from the Department of Human Services (DHS), or
 - have been assessed by an ophthalmologist (or optometrist in rural and regional areas) as having:
 - visual acuity on the Snellan Scale less than 6/60 in both eyes while wearing the appropriate optical correction (glasses or contact lenses), or
 - the field of vision constricted to 10 degrees of arc in the better eye, irrespective of corrected visual acuity, or
 - the combination of visual defects results in the same visual impairment as that which occurs in the above two conditions.
- The Vision Impaired Person's Travel Pass provides access to free (and concession) travel for the cardholder (and attendant if applicable) on certain transport services, further details of which are available at www.transportnsw.info/vision-impaired.
- A Vision Impaired Person's Travel Pass is not transferable and it must be carried at all times when travelling and shown to transport staff or police officers on request. The Travel Pass must also be shown when purchasing available concession tickets.
- Further conditions of issue and use for Vision Impaired Person's Travel Passes are available at www.transportnsw.info/vision-impaired.

Section B – Application type (select one option only)

- New application Renewal
 Damaged * Confiscated * Lost * Stolen * * A fee may apply

Section C – Applicant details

Title / Salutation: <input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Miss		Date of birth: / / <small>day month year</small>	
Last name:			
First name:		Middle name:	
Address	Street number / name:		
	Suburb:	State:	Postcode:
Delivery address <i>(if different)</i>	Street number / name:		
	Suburb:	State:	Postcode:

Section C – Applicant details *(continued)*

How would you like to be contacted in the future about this Travel Pass?

Select one option only: Post Email

Email address:

Contact phone number:

Signature:

Date:

day / month / year

Section D – Opal card request

If you wish, in addition to applying for a Vision Impaired Person's Travel Pass, you can also request an Opal card for yourself and your attendant which you can use for accessing free travel in the Opal network. It is not compulsory to have an Opal card and if you prefer, you can still use your Vision Impaired Person's Travel Pass to travel instead. In this case, when travelling to stations or ferry wharves with gates, you will need to show your Vision Impaired Person's Travel Pass to staff who will manually open the gates for you.

Having a free travel Opal card simply means that you will be able to use it to open the gates at stations and wharves without the assistance of staff. You must also carry your Vision Impaired Person's Travel Pass when travelling as proof of your entitlement.

The Opal Terms of Use that apply to the Opal card are available at transportnsw.info/tickets-opal/opal/opal-terms-of-use. The free travel Opal card is a non-reloadable card.

I would like a free travel Opal card for myself and my attendant *(if applicable)*.

Yes No

Section E – Department of Human Services details

Do you receive the Age Pension or Disability Support Pension on the basis of blindness from the Department of Human Services (DHS)?

Yes What is your Department of Human Services Customer Reference Number?

– –

Do you need to be accompanied by an attendant when travelling? Yes No

Now please go to Section H (no further medical information required).

No Please contact your specialist and make an appointment to have Sections F and G below completed.

Section F – Ophthalmologist findings (or optometrist in regional areas only)

1. Is the applicant legally blind?				<input type="checkbox"/> Yes	<input type="checkbox"/> No
2. Visual acuity (Snellen's Test)	Without glasses	Right:	Left:	Both:	
	With glasses	Right:	Left:	Both:	
3. Is it considered that the defective vision is of a permanent nature?				<input type="checkbox"/> Yes	<input type="checkbox"/> No
4. If 'No', what is the period of expected temporary blindness?					
_____ Days		_____ Months		_____ Years	
5. Does the applicant need to be accompanied by an attendant when travelling?				<input type="checkbox"/> Yes	<input type="checkbox"/> No
Concession Entitlement eligibility criteria					
6. Visual acuity on the Snellen scale is less than 6/60 in both eyes whilst wearing the appropriate optical correction (i.e. glasses or contact lenses).				<input type="checkbox"/> Yes	<input type="checkbox"/> No
7. The field of vision is constricted to 10 degrees of arc in the better eye irrespective of corrected visual acuity.				<input type="checkbox"/> Yes	<input type="checkbox"/> No
8. The combination of visual defects results in the same degree of vision impairment as that occurs in 6 or 7.				<input type="checkbox"/> Yes	<input type="checkbox"/> No

Section G – Ophthalmologist (optometrist or GP certification in regional areas only)

Ophthalmologist / optometrist name:		
Professional qualifications:		
Practitioner registration number:		
Business address:		
Business phone:		
Business email:		
<i>I certify that I have examined the applicant as per my findings noted in Section F of this application.</i>		
Signature:	Date:	day / month / year

Section H – Applicant photograph

**Affix
#1 photo here**
(photo displayed)

**Affix
#2 photo here**
*(name and
signature
displayed)*

Please paste two identical current colour passport size photos in the adjacent boxes.

Please print your name and sign on the back of one photo before attaching to application.

Your photo will be shown on your Travel Pass for identification and security purposes.

Section I – Privacy notice

Transport for NSW (TfNSW) is committed to protecting the privacy of your personal information, in accordance with the *Privacy and Personal Information Protection Act 1998* (NSW) and the *Health Records and Information Privacy Act 2002* (NSW).

We collect, hold and use personal information for specific purposes relevant to our functions. Personal information you provide on this application form is collected for the purpose of administering and managing your Vision Impaired Person's Travel Pass and Opal card, and for directly related purposes such as audit, management and operational activities for concession travel.

You may choose not to provide your personal information or health information. However this may mean that it is not possible or practicable for us to deal with your Vision Impaired Person's Travel Pass application.

If you have provided your CRN at Section E of this application, you authorise:

- TfNSW to use Centrelink Confirmation eServices to perform a Centrelink enquiry of your Centrelink customer details and concession card status in order to enable TfNSW to determine if you qualify for a concession; and
- The Australian Government Department of Human Services (the department) to provide the results of that enquiry to TfNSW.

In applying for a Vision Impaired Person's Travel Pass or Opal Card, you declare that you understand that:

- TfNSW may disclose your personal and health information to the department, and that the department will use information you provide to TfNSW to confirm your eligibility for concession travel.
- This consent, once signed or affirmed, remains valid while you are a customer of TfNSW, unless you withdraw it by contacting TfNSW or the department.
- You can obtain proof of your details from the department and provide it to TfNSW so that your eligibility for concession travel can be determined.
- If you withdraw your consent, or do not provide proof of your details, you may not be eligible for concession travel.

TfNSW will not otherwise disclose your personal or health information unless you consent, or we are permitted or required to by law.

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Section I – Privacy notice (continued)

For information about how your personal information is collected, used and disclosed by us, please see our Privacy Policy at www.transport.nsw.gov.au/about/privacy.

For information about how your personal information is collected, used and disclosed in the Opal ticketing system, read our **Opal Privacy Policy** available at www.transportnsw.info/opal-privacy-policy.

TfNSW will keep your information at 18 Lee Street, Chippendale NSW 2008. You can ask to access or amend your personal information held by us at any time during business hours, by contacting TfNSW at privacy@transport.nsw.gov.au or PO Box K659, Haymarket NSW 1240

Section J – Applicant declaration – please read and sign at the bottom of this section

I wish to apply for a Vision Impaired Person's Travel Pass, and if I have completed Section D, a free travel Opal card for myself and my attendant. I have read, listened to, or had explained to me the Privacy Notice (at Section I), and I consent to the collection, use and disclosure of my personal and health information by TfNSW as described in the Privacy Notice. If I am applying for a free travel Opal card (at Section D), I confirm that I have read, listened to, or had explained to me the Opal Terms of Use as they apply to the use of the free travel Opal card.

I also confirm that I have read, listened to or had explained to me, and agree to, the Conditions of issue and use at Section A and available at www.transportnsw.info/vision-impaired.

I declare that the information provided by me in this application is true and correct. I understand that it is an offence to attempt to obtain the benefit of a concession entitlement by false statement or other dishonest means.

Name (print):

Signature:

Send completed form by one of the following methods

Online: Send as an online attachment at transportnsw.info/contact-us/feedback/passes-concessions-feedback

Post: Transport for NSW, PO Box K659, Haymarket NSW 1240

Office use only

Pass approved?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If 'No', provide comments:
Attendant required?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

Authorising officer signature:

Date approved / declined:

day / month / year