

## The next steps

### Trial timeframe

The trial period for these services will run for a minimum of six months. During this period, we will be testing patronage, service delivery and frequency, ticketing and other aspects of the service. After the testing period is over, NSW TrainLink will make an assessment to determine whether the services will continue.

It is essential that you support these services during the trial period to ensure they are maintained in the long term.

NSW TrainLink will review the services at the end of the trial period to consider whether they will continue permanently.

If you have feedback during the trial that you would like to pass on to NSW TrainLink please let us know by emailing:

[NSWTrainLinkcommunities@transport.nsw.gov.au](mailto:NSWTrainLinkcommunities@transport.nsw.gov.au)





### How to book on the trial services

**Online:** [www.transportnsw.info](http://www.transportnsw.info)





**Phone:** 13 22 32

## The trial timetables and routes: Tamworth, Port Macquarie and Dubbo





### Tamworth - Port Macquarie - Tamworth: Monday service

| Tamworth  | Kootingal Town           | Moonbi                   | Bendemeer (turn off)     | Walcha                     | Long Flat                  | Wauchope Station           | Port Macquarie  |
|---|--------------------------|--------------------------|--------------------------|----------------------------|----------------------------|----------------------------|---|
| <br>D: 8.55 am | A: 9.13 am<br>D: 9.15 am | A: 9.20 am<br>D: 9.21 am | A: 9.36 am<br>D: 9.37 am | A: 10.13 am<br>D: 10.18 am | A: 12.20 pm<br>D: 12.25 pm | A: 12.54 pm<br>D: 12.58 pm | <br>A: 1.15 pm |
| <br>A: 6.30 pm | A: 6.09 pm<br>D: 6.11 pm | A: 6.03 pm<br>D: 6.04 pm | A: 5.45 pm<br>D: 5.46 pm | A: 5.07 pm<br>D: 5.10 pm   | A: 3.06 pm<br>D: 3.07pm    | A: 2.35 pm<br>D: 2.40 pm   | <br>D: 2.15 pm |

### Tamworth - Port Macquarie - Tamworth: Friday arrival and Sunday departure service

|   |                          |                          |                          |                          |                          |                          |   |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---|
| <br>D: 2.00 pm | A: 2.18 pm<br>D: 2.20 pm | A: 2.25 pm<br>D: 2.26 pm | A: 2.41 pm<br>D: 2.42 pm | A: 3.18 pm<br>D: 3.23 pm | A: 5.25 pm<br>D: 5.26 pm | A: 5.54 pm<br>D: 6.00 pm | <br>A: 6.20 pm |
| <br>A: 7.20 pm | A: 6.59 pm<br>D: 7.01 pm | A: 6.53 pm<br>D: 6.54 pm | A: 6.35 pm<br>D: 6.36 pm | A: 5.50 pm<br>D: 6.00 pm | A: 3.51 pm<br>D: 3.52 pm | A: 3.20 pm<br>D: 3.25 pm | <br>D: 3.00 pm |

### Tamworth - Dubbo - Tamworth: Monday and Friday service

| Tamworth  | Somerton                 | Carroll                  | Gunnedah                   | Mullaley                  | Coonabarabran              | Gilgandra                  | Dubbo   |
|---|--------------------------|--------------------------|----------------------------|---------------------------|----------------------------|----------------------------|---|
| <br>D: 9.00 am | A: 9.32 am<br>D: 9.33 am | A: 9.45 am<br>D: 9.46 am | A: 10.04 am<br>D: 10.07 am | A: 10.34 am<br>D: 10.35am | A: 11.20 am<br>D: 11.23 am | A: 12.23 pm<br>D: 12.25 pm | <br>A: 1.15 pm |
| <br>A: 6.36 pm | A: 6.03 pm<br>D: 6.04 pm | A: 5.49 pm<br>D: 5.50 pm | A: 5.27 pm<br>D: 5.30 pm   | A: 5.01 pm<br>D: 5.02 pm  | A: 4.13 pm<br>D: 4.16 pm   | A: 3.10 pm<br>D: 3.13 pm   | <br>D: 2.20 pm |

NSW TrainLink



New regional coach links are here.



## Welcome to our final newsletter, sharing with you information about the NSW TrainLink regional public transport trials from Monday 12 March 2018.

Thank you to everyone who took the time to email, phone, complete a survey or meet with us throughout December and January. The feedback helped us to finalise three new services:

- Tamworth to Newcastle (and return) by coach and train
- Tamworth to Dubbo (and return) by coach
- Tamworth to Port Macquarie (and return) by coach.

Almost 500 people completed our community survey to help us work out:

- The best route for the coaches
- The most popular times and days to travel
- How frequently these services would be used, and
- Interest in having catering on board the trial services.

The times, days and routes of travel proposed by NSW TrainLink for the services between Tamworth and Dubbo and between Tamworth and Port Macquarie were well received by the community and the timetables for the trial are generally in line with those we proposed during the consultation process.

There were a number of options proposed for the services between Tamworth and Newcastle and there was community interest in a number of the options. As a result, NSW TrainLink will trial one option on Mondays and Wednesdays and another on Fridays.

Feedback from the community regarding catering options told us you did not want to pay more for a ticket to have a catering pack provided on these services, but people were interested in catering being an optional extra.

NSW TrainLink will consider providing optional catering in future and in the meantime cold water will be complimentary for customers on the coaches from Tamworth to Dubbo and Port Macquarie because of their travel time of over four hours.

Thanks again to everyone who has been part of planning these coach trials.

NSW TrainLink is excited to be able to offer these services and we look forward to welcoming you aboard!

## Our consultation with you

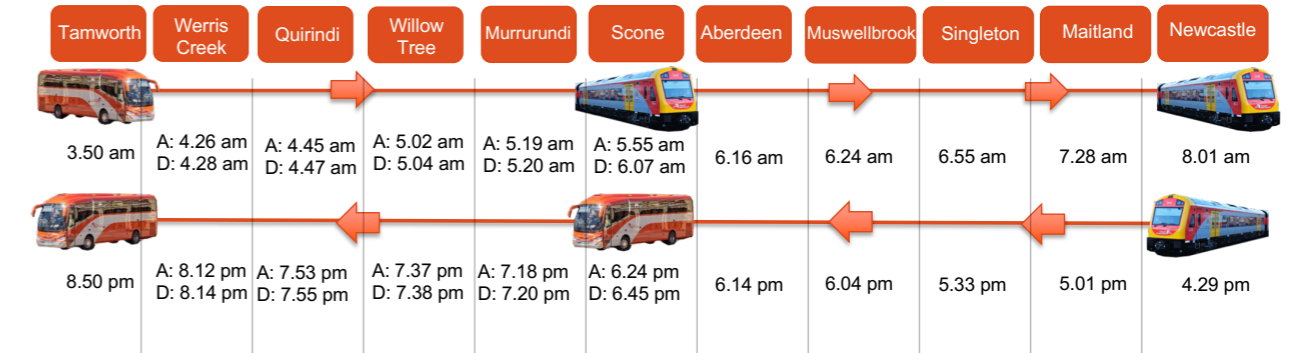
Throughout December and January, the NSW TrainLink team was busy collecting community feedback on the proposed coach services. This included:

- Holding six community information sessions at shopping centres, community centres and local markets across Tamworth, Newcastle, Port Macquarie and Dubbo;
- NSW TrainLink train station staff doing surveys of customers at Tamworth, Wauchope, Kempsey, Grafton, Dubbo and Newcastle stations;
- Contacting over 300 local community groups, businesses, government organisations and councils in Tamworth, Newcastle, Port Macquarie, Dubbo, Scone, Muswellbrook, Quirindi, Gunnedah and surrounds;
- Letter box drops to over 20,000 residents in Tamworth and Gunnedah, inviting them to the information pop-up stalls;
- Receiving almost 500 online and paper format surveys; and
- Stakeholder interviews with:
  - Tamworth Regional Council
  - The Tamworth Disability Advocacy Centre
  - Liverpool Plains Shire Council
  - Murrurundi Community Forum
  - Scone Tourism and Visitor Centre
  - Dubbo Show Association
  - Dubbo Council
  - Western Aboriginal Tenants Adv and Advocacy Service
  - Kintyre Living Dubbo
  - Mercy Services

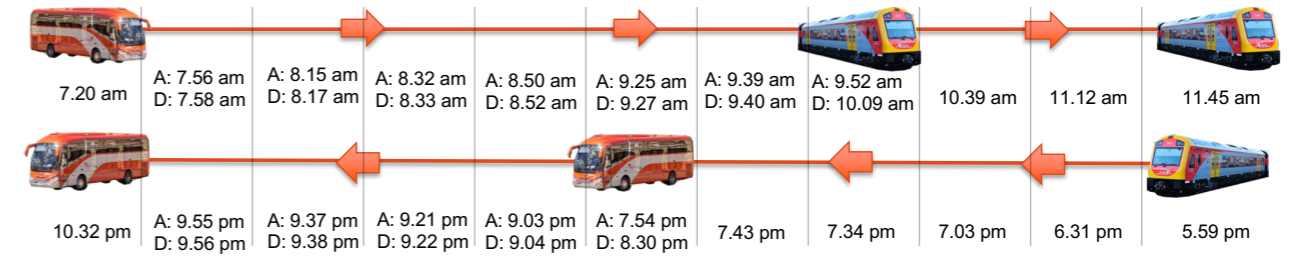
We showcased the coach that will be used to operate the new services at three information pop-ups including the accessible features.

## The trial timetables and routes: Tamworth and Newcastle

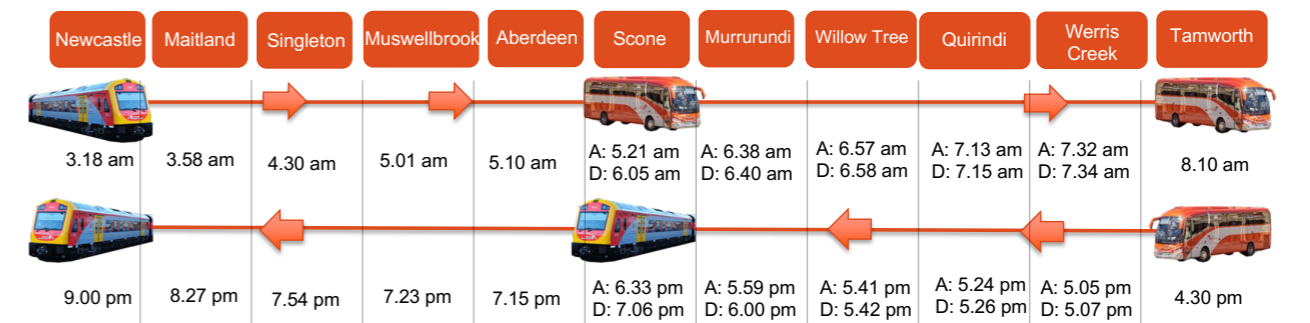
### Tamworth - Newcastle - Tamworth: Monday and Wednesday service



### Tamworth - Newcastle - Tamworth: Friday service



### Newcastle - Tamworth - Newcastle: Monday and Wednesday service



### Newcastle - Tamworth - Newcastle: Friday service

