Transport for NSW

Interstate Seniors
Application for a Gold Senior/Pensioner Opal card

This form is for use by interstate Seniors Card holders only.

IMPORTANT

- You should submit this application at least three to four weeks before you need to travel to allow time for processing and postal delivery.
- You need to include a photocopy or scan of your Seniors Card (front and back) with your application.
- The Gold Opal card will not expire while you remain eligible for your interstate Seniors Card.
- We recommend that once you receive your Gold Opal card you should register it at www.transportnsw.info/opal to keep track of your journeys and card balance, set up auto top up, and protect your balance if your card is lost or stolen.
- ACT seniors can have their application assessed in real time at opal.com.au/ordercard. They can still submit a postal application if they prefer.

Section A – Conditions of issue and use

To be eligible for a Gold Opal card, you must hold a valid government-issued Seniors Card issued by an Australian State or Territory. You will need to include a copy of your Seniors Card (front and back) with this application. The Gold Opal card provides half-fare concession travel in the Opal network (Sydney, the Blue Mountains, Central Coast, Hunter, Illawarra and Southern Highlands) capped at $2.50 per day. An additional station access fee applies when travelling to or from Sydney Airport Domestic or International stations. Gold Opal cards for interstate seniors will remain active while you remain eligible for your interstate Seniors Card. Using the Gold Opal card is subject to the Opal Terms of Use, available at www.transportnsw.info/opal-terms-of-use.

Section B – Application type (select one option only)

☐ New application

☐ Replacement application

Section C – Applicant details

First name:		Surname:	
Address	Street number / name:		
	Suburb:	State:	Postcode:
Delivery address *(if different)*	Street number / name:		
	Suburb:	State:	Postcode:
Seniors card number: ☐☐☐☐☐☐☐☐☐☐		Date of birth: / / day month year	
State or Territory that issued your card: ☐☐☐			

How would you like to be contacted in the future about this Concession Entitlement? *(select one option only)*

☐ Post ☐ Email – *Provide your email address:* _____

Contact phone number: ☐☐☐☐☐☐☐☐☐☐

Section D – Privacy notice

Transport for NSW (TfNSW) is committed to protecting the privacy of your personal information, in accordance with the *Privacy and Personal Information Protection Act 1998* (NSW) and the *Health Records and Information Privacy Act 2002* (NSW) **(NSW privacy laws)**.

Personal information provided on this application form is collected for the purpose of administering and managing your entitlement to concession travel and for directly related purposes such as audit, management and operational activities for concession travel.

You may choose not to provide your personal information to TfNSW. However this may mean that it is not possible or practicable for us to deal with your application for concession travel.

So that we can deal with your application and manage your entitlement to concession travel, we may share your personal information with agencies issuing Seniors Cards in Australian states and territories.

Otherwise we will not disclose your personal or health information unless you consent, or we are permitted or required to by law.

Where TfNSW engages contractors to assist us in providing our services to you, we generally engage them under contract terms that ensure that they use personal information solely for the purpose of fulfilling their contract with us. We also generally require them to manage the personal and health information that they hold on our behalf in a way that complies with NSW privacy laws.

For information about how your personal information is collected, used and disclosed by us, please see our Privacy Policy at transport.nsw.gov.au/about/privacy.

For information about how your personal information is collected, used and disclosed in the Opal ticketing system, read our **Opal Privacy Policy** at transportnsw.info/opal-privacy-policy.

TfNSW will keep your information at 18 Lee Street, Chippendale NSW 2008. You can ask to access or amend your personal information held by us at any time during business hours, by contacting privacy@transport.nsw.gov.au or PO Box K659, Haymarket NSW 1240.

Section E – Applicant declaration – *please read and complete the applicant declaration*

☐ I wish to apply for a Gold Senior/Pensioner Opal card. I have read the Privacy Notice (at Section D), and I consent to the collection, use and disclosure of my personal and health information by TfNSW as described in the Privacy Notice available at transport.nsw.gov.au/about/privacy.

☐ I confirm that I have read and agree to the Opal Terms of Use described in Section A and available at transportnsw.info/tickets-opal/opal/opal-terms-of-use. I also confirm that I have read and agree to the Conditions of issue and use (at Section A).

☐ I declare that the information provided by me in this application is true and correct. I understand that is an offence to attempt to obtain the benefit of a concession entitlement by false statement or other dishonest means.

Name: ..... **Date:** ..... / ..... / .....
day month year

Check list

☐ I am submitting this application at least three to four weeks before my travel date (to allow enough time to receive my Opal card)

☐ I am attaching a photocopy or scan of my Seniors Card (front and back)

Save this completed application form.
Then select the link below to submit your application and upload any supporting documents.

Online
transportnsw.info/concessions-application