



Frequently asked questions

DECEMBER 2021

Bikes on Buses in the Bush trial launch – Queanbeyan and Yass

What is the Bikes on Buses in the Bush trial?

Bikes on Buses in the Bush is a pilot program rolling out in Queanbeyan and Yass. Bike racks will be installed on selected buses travelling along three QCity and Transborder Express routes, allowing customers to combine a bike ride with a bus trip. The trial will run for about four months, from December 2021 to March 2022. This is an opportunity for members of the local community to explore further transport options. If the trial is successful, we will consider further trials across regional NSW and potentially a permanent service offering down the track.

How is the trial being delivered?

We are calling for bike riders to register their interest to actively participate in this on-road trial and make an impact on the regional transport network. However, the trial service will be available to any community member catching the bus along those three QCity and Transborder Express routes.

Practice bike racks are installed at the Park and Ride carpark on Lead Street in Yass as well as the Collet Street bus interchange in Queanbeyan to help users understand how to secure their bike on the rack before using the real thing.

Registered participants will provide feedback via an e-journal when using the service.

Will this program be extended to further communities?

We are hopeful the trial in Queanbeyan and Yass will show this concept is well supported in regional communities. Transport will take the feedback from the trial to inform further development of the concept and plan for delivery of this service across other regional centres throughout NSW.

Why was Queanbeyan and Yass chosen as the first trial location?

Queanbeyan and Yass were chosen as the first trial locations due to their proximity to similar services already in operation within Canberra and a passionate cohort of bike riders.

Which bus routes will be trialled?

Route 830 between Queanbeyan and Canberra, and routes 842 and 843 between Yass and Canberra will be a part of the initial trial.

Where on the bus are the bikes stored?

The bikes will be stored on specially designed bike racks positioned at the front of the bus. This means all available seats on the bus will be maintained. The rack used is very similar to those successfully used in the ACT since 2007.

How many bikes can a bus take?

The bike racks are designed to take two bikes and each bike can be loaded or unloaded without affecting the other. The racks work by using spring-loaded clamps to firmly hold the bikes in place and works on a first come, first served basis.

Do the bikes at the front of the bus obstruct the view of the driver?

No, the bike racks do not obstruct the view of the driver. Transport, QCity and Transborder Express are committed to the safety of the community and have put the racks through rigorous safety testing.

How will Transport measure the success of the trial?

To measure the success of this trial, we will assess how often and effectively the bike racks are used during the trial. Feedback will be sought from registered trial participants and the community as a whole. This feedback will be analysed to determine if the Bikes on Buses in the Bush trial meets the transport needs of the community.

How can people join the trial?

Interested participants can register their interest by emailing SouthProjects@transport.nsw.gov.au or by visiting the project website at nswroads.work/bikesonbuses and completing the online form to sign up to be able to provide feedback on their experience using the racks.

Any adult with a regular sized bicycle will be able to use the service.

What will registered trial participants be asked to do?

Registered trial participants will be asked to log their experiences through an e-journal. They will also be invited to participate in a survey to determine how the Bikes on Buses in the Bush trial could be further improved to enhance its benefits to the community.

How is the Bikes on Buses trial funded?

This trial is an innovation project which is funded under Pitch to the Panel, which is Transport for NSW's entrepreneurship program, for staff-led ideas