A Transport Handy help guide on how to apply for the Preschool Drive Subsidy						
1 Applicant details	2 Student details	3 Journey details	4 Review application details	5 Outcome		
Your details Please enter all de First name: * Last name: * Contact email: * @ Daytime phone: *	tails of your household a	as they relate to the Scho	ol Drive Subsidy		Parent/Guardian information Note: the email address provided will be your username to the parent portal	

Residential address Please note that only NSW residents can apply Address line 1:*	Residential address information Note: Stations without an actual address you may be required to provide Lot and Deposit Plan Number (Please use the number where your house is located)			
Address line 2: Suburb/City: *	 ✓ I want to enter Lot and Deposited Plan number (and section if available) Lot Number: ★ Deposited Plan (DP) number: ★ Section (if available): 			
Postcode: *				

NSW

Postal address Is your postal address the same as home address? *	Postal address Is your postal address the same as home address? *		If you have a postal address that is different to your		
Yes Vo	Yes No		residential address you can add this information here by selecting Yes		
Address line 2:					
Suburb/City: *					
Postcode: *					
State:★ NSW ✓					
Do you have any students with an existing Pri	vate Vehicle Conveyance (PVC)) entitleme	nt?*		
Ves No			Select yes to this question only if there are other		
If you proceed, your old Private Vehicle Conveyance (PVC) entitlements will be withdrawn and new School Drive Subsidy entitlements will be applicable. You will not be able to revert back to the old entitlements.			students in your household on the old PVC subsidy		
I acknowledge that I will lose my existing Private Vehicle Conveyance (PVC) entitlements by proceeding with this application.			Else, select no		
Your bank account					
Please enter the account where you want School Drive Subsidy payr - it cannot be an account held by a third party (e.g. a bus operator).	nents made. This must be your own account		Parent/Guardian bank details		
BSB:*					
Account name: *					
Account number: *					

Which semester are you applying for?*	Select which semester you are applying for. Preschool Drive Subsidy will only be considered from the 2022 school year
Which semester are you applying for?*	Which semester are you applying for?*
Start date for subsidy? 6 v Jul v 2021 v The start date for the subsidy is the day in which you will receive the subsidy from, should you be approved. If you are updating a current entitlement the start date should be the date of the update. Note: The Subsidy can only be considered from the current or next semester and not for previous semesters.	Start date for subsidy? 01/01/2022 The start date for the subsidy is the day in which you will receive the subsidy from, should you be approved. If you are updating a current entitlement the start date should be the date of the update. Note: The Subsidy can only be considered from the current or next semester and not for previous semesters.
Create your Parent Portal password Once selecting 'Next' your application will be saved automatically. You can continue completing your application or you can come back later to complete your saved application via the parent portal. We will send you a confirmation email once your account is created. Login ID Your password must be at least 8 characters long and must contain at least one number, one letter and one special character e.g ! \$ Password (for creating a login account):* Verify Password *	Creating your password for the parent portal. The email address you provided in parent/guardian details will be your username. The password must be • At least 8 characters long • Must contain; • One number • One capital letter • Once special character e.g. !\$&

Transport							
1	2	3	4	5			
Applicant details	Student details	Journey details	Review application details	Outcome			
Student inform Please enter all stude							
Note: When comple currently receiving t		dent details, please ensu	re you have also included stuc	dent(s) that are			
First Name	School		Gender		Date of birth	AU citizen/Permanent resident	
No items							
Hadd student Select Hadd student to add student to add student student							
Please confirm you have	provided all students within	the household that requires co	nsideration for the School Drive Subs	sidy			
Agree All Students Provided							
Your application will be saved automatically on clicking 'Next'. You can come back to it later via the Parent Portal.							
				1	Back Next		

Once you select **H** Add student the following student details information will expand

First Name: *	
Middle Name:	
Last Name: *	
Date of birth: *	
Gender: *	
Female Male	
Is student an Australian citizen or permanent resident?*	
Yes No	
	Please select No for this question. Pre School
Is student in a shared parental responsibility situation where the parents live separately (e.g. joint custody)?* Yes No ?	
102 140	students are not required to apply on medical
Is there a medical condition that would prevent the student from using available public transport or walking to the neutransport pick up point?*	arest grounds to be considered when transport services are available. Once you select Pre
Yes No	School in the student type below this question
	will no longer be available
School details	Student huno: #
	Student type: *
Student type:	Select student type
Select student type	Select student type Day school student
Name of school that the student is or will be attending:*	Term boarder student
	Weekly boarder student
	TAFE school student Mini School student
	Pre School

School details Student type: • Pre School	Start typing the preschool name and select the correct
SDS for pre-schools is only available in remote and very remote areas – if your pre-school is not in the list below, then you will not be eligible.	one from the dropdown list provided.
Name of school that the student is or will be attending: •	
School details	
Student type: *	
Pre School 🗸 🤇	
SDS for pre-schools is only available in remote and very remote areas – if your pre-school is not in the list below, then you will not be eligible. Name of school that the student is or will be attending: PLAYTIME PRESCHOOL	
School address School year: *	Year 1 – two years before school Year 2 – the year before school
School year Select school year	
Other details Type of vehicle:* Own Car Boat Motorcycle	
Discard details Save	
Select Hadd another student to add another student	
Please confirm you have provided all students within the household that requires consideration for the School Drive Subsidy	
Agree All Students Provided	
Your application will be saved automatically on clicking 'Next'. You can come back to it later via the Parent Portal.	

1 2 3 4 5 Applicant details Student details Journey details Review application details Outcome	
Overview Is journey one-way One-way ✓ Return Are morning and afternoon journeys the same? ✓ Yes No	
Please provide details of your journey below	
Ourney starts from ○ Home ○ Transport pick up point ○ School ○ Other	
Location *	
Describe this location or enter a full address	
Journey to	
\odot Home \odot Transport pick up point \odot School \bigcirc Other	
Describe this location or enter a full address	
Students travelling to this stop	
⊕ Add another stop	
Your application will be saved automatically on clicking 'Next'. You can come back to it later via the Parent Portal.	



	port						
1	2	3	4	5			
Applicant details	Student details	Journey details	Review application details	Outcome			
▶ Household							
▶ Students							
Terms and C	anditiona						
			r guardian of the student(s) listed in th	s application.			
		dy Terms and Conditions, inc	-				
			or guardian of a student 16 years or o	ver, I am authorised by the student to provide	their personal information as pa	art of making this application.	
I certify that the inform	nation supplied in this applic	cation is true and correct.					
 provide false or m 	an offence, under the Crime isleading information in this om this application, without v	es Act 1900 (NSW), to: application; or which a statement would be	misleading.				
By ticking this box, I d	confirm and agree to the abo	ove.					
Agree Terms And	Conditions						
Click on 'Next' to s	ubmit your application th	hen please wait while we	check your eligibility				
		this page until you get a					
This could take a h	ew minutes. Do not close	tills page until you get a	response.				
				Back Next			
1		2		5			
	2	3	4				
pplicant details	Student details	Journey details	Review application details	Outcome			

Thank you for your application. Please note application ID PVC-91798

As your application is under assessment, we will make contact with you within 4-6 weeks

Student name	Outcome	Map link	Next steps
sds	Under assessment	N/A	See the email we sent you

Confirmation email

If there are problems with how this message is displayed, click here to view it in a web browser. irom:	Sent: Thu 1/02/2018 12:12 PM
io:	Sent: 110 1/02/2010 12:12 PM
ic: iubject: Your application for the School Drive Subsidy was successful	
Dear Rachel,	
We've now completed our assessment and are pleased to advise you that your School Drive Subsidy application	
Student names Status Rachel Williams Provisionally approved	
You are therefore provisionally approved for the student(s) shown, subject to us confirming your journey details a	and receiving confirmation of the student's attendance at the end of the current semester
Next steps: Once we have completed our review, we will email you with the details of your approved journey. This may take	e up to several weeks depending on the complexity of your journey.
To track the status of your application, log in to the Parent Portal	
If you wish to re-apply in the future, you can log in to the Parent Portal and submit a new application.	
You can find answers to any questions you may have at the Frequently Asked Questions section of our website,	, or you can call 131 500 .
Sincerely,	
The Concessions Team Transport for NSW	

NOTE: Transport for NSW attempts to complete pending assessments within 6 weeks however we do send emails to customers at 4 and 6 weeks if your application is still pending assessment.

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Self service Parent Portal

The Preschool Drive Subsidy Parent Portal is available via the School Drive Subsidy (SDS) Parent Portal . <u>https://schooltravel.transport.nsw.gov.au/prweb/ParentPortal</u>



Forgot password

Transport Parent Portal login	Enter in the email address provided at the time of your application
 In accessing or using the Parent Portal, I certify that: I am the applicant I will keep my individual login details (such as username and password) secure I agree to the Parent Portal <u>Terms of use</u> Any information supplied or updated by me in the Parent Portal is true and correct and I understand that it is an offence under the Crimes Act 1900 (NSW) to: provide false or misleading information in this Parent Portal, or omit any matter in information provided in this Parent Portal, without which a statement would be misleading BY TICKING THIS BOX, I CONFIRM I AGREE TO THE ABOVE 	Forgotten password Please enter your email address and we'll send you a new temporary password.
Password	Submit
	Cancel
Forgot password?	

NOTE: You will be sent an email with a temporary password

Once you have received the email, select the link to the parent portal and use the temporary password. Once you have enter the temporary password you will be directed to create a new password



Wed 17/03/2021 7:17 PM

no reply - Transport <no-reply@transport.nsw.gov.au>

Your login details for the School Drive Subsidy Parent Portal

Dear Rachel,

You can now log in to the School Drive Subsidy Parent Portal.

Your temporary password is:~DvXgmO7A3#

When you have entered this, you will be prompted to choose another password of your choice.

You can log in to the Parent Portal at any time to:

- Change your password
- Check the status of your application
- See details of your approved journey(s)
- Check the status of your payments
- Manage and update your contact and bank details
- · Submit a change application (e.g. if you change address or a student changes school)

Sincerely

The Concessions Team Transport for NSW

Transport

Your password must be at least 8 characters long and must contain at least one number, one letter and one special character e.g ! \$ &. It cannot be the same as the last five passwords

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Submit

School Drive Subsidy - Parent Portal Handy Information Guide



Add New Journey - when a customer would like to be considered for additional journeys from what has already been approved

Rachel Williams	Your journeys	Your application (PVC-5334) is complete If any of your circumstances change, such as you change school or address, please use the "Change appl button.				
Update personal details Change Password WILMER 214 MILLSVALE RD FULLERTON NSW 2583	Journey valid: From 01/01/2017 to 31/12/2022 Journey type: Return Vehicle: Own Car Frequency: Regular O WILMER 214 MILSVALE RD FULLERTON NSW 2583	(Total 23.6 km) ∨iew journey map	First Name	Eligibility Provisionally approved	Map N/A	
Rachel Rachel (23.6 km) ange application ? Corner of Peelwood Road and Fullerton Road			Payments Awaiting attendance information			
Reason * Select reason Add extra boarder trip Add extra boarder trip Flood Other			Date ►	Semester 2017, Semester 2 2017, Semester 1	Status Pending-SchoolInput Pending-SchoolInput	Paymer
Overview Is journey one-way or return? One-way Return Are morning and afternoon journeys the same Yes No	9					

- Add extra mini school trip this is for when the student is enrolled at a mobile preschool and you are required to change location of the already approved journey
- Add extra boarder trip for boarding students who travel to multiple locations i.e home to school and home to a transport pickup location
- Flood for when an extra journey is required when the original approved journey is effect by flooding
- Other when a customer wishes to claim for an additional journey due to extraordinary circumstances that are outside the already stated reasons for example different journeys in the morning and afternoon

Example of Add journey - Mini school trip

Reason *
Add extra mini-school trip 🗸
Description *
Mini School Location - Followers Gap 350kms Mini School Location - Silverton 300kms Mini School Location - Mungo Lodge 400kms Swimming Carnival - Mildura 500kms Camp - Bathurst 800kms
Overview
Is journey one-way or return?
One-way V Return
Are morning and afternoon journeys the same?
✓Yes No
Journey details
Please describe how you take your students to school and back home. Please click 'add stop' for each stop. For example:
From: Home To: Bus stop for Charlie To: School for Jenny
OR
From: School, for all kids To: Home
OR
From: Bus Stop, I pick up Charlie
To: Home
From *
NA
To*
NA
Add stop
Cancel Submit

List all the mobile pre school locations for the semester or year at one time. Please include the following information;

- Mobile pre school Location
- Kilometres
- Any other activity attended with location and kilometres
 The more information you provide will assist the team when assessing your application

Note: Any additional journeys that are not to the main school location will only be approved for 12 months. You are required to request additional mobile pre school locations every year.

Query Journey - when a customer would like to query the approved journey

k Rachel Williams	Your journeys Add new journey Query journey		Your application (PVC-5334) is complete If any of your circumstances change, such as you change school or address, please use the "Change applic button.			
Jpdate personal details	Journey valid: From 01/01/2017 to 31/12/2022 Journey type: Return	(Total 23.6 km)	First Name	Eligibility	Мар	
Change Password	Vehicle: Own Car Frequency: Regular	View journey map	Rachel	Provisionally approved	N/A	
WILMER 214 MILLSVALE RD FULLERTON NSW 2583	WILMER 214 MILSVALE RD FULLERTON NSW 2583					
Rachel	Rachel (23.6 km) Corner of Peelwood Road and Fullerton Road		Payments			
			▶ Awaiting	▶ Awaiting attendance information		
			Date	Semester	Status	Paymen
			Þ	2017, Semester 2	Pending-SchoolInput	
				2017, Semester 1	Pending-SchoolInput	

Re-examination of any approved journey can only be made on public transport timetable information and/or distance measured. When transport

services are available Transport for NSW cannot consider the following;

• Perceptions of personal safety in relation to walking routes or transport modes or while waiting at bus stops or rail stations; convenience;

length of the journey; or age of the student.

Please note that this area is not for raising queries regarding payments.

- If customer enquiry is in regards to incorrect attendance days please contact your children's school
- If customer payment is still awaiting attendance days please contact your children's school

Payment enquiries

No attendance days received from school

Incorrect attendance days

If you have not received your payment within 7 days of your payment notification email

Enquiries regarding on how the payment was calculated

If you have not received a payment for Semester 1 by September or Semester 2 by March Contact students school

Contact students school

Confirm correct banking details are on Parent Portal if not correct update by selecting 'Update personal details'

Please contact 131 500

Please contact 131 500

Self service Parent Portal - School Drive Subsidy only

Request for review of a rejected application

Request for review of an approved journey

Adding additional journeys

Adding or removing students from the current approved journey

Resetting Parent Portal password

Parent Portal via selecting 'Claim special condition'

Parent Portal via selecting 'Query journey'

Parent Portal via selecting 'Add new journey'

Parent Portal via selecting 'Change application'

Can be done via the Parent Portal landing page