Bus service changes – November and December 2026 Frequently Asked Questions

November 2026



Transport for NSW acknowledges the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

What changes are being introduced?

From November through to December 2026, Transport for NSW is introducing a package of bus service improvements across Greater Sydney, outer metropolitan and regional NSW.

The changes include more than 3000 additional weekly bus services, new routes, timetable improvements, expanded operating hours and improved connections to train, metro and ferry services.

Key changes include:

- More than 300 additional weekly services across Southern Sydney to improve reliability and strengthen connections to the Southwest Metro.
- Significant service upgrades across the Eastern Suburbs, including the restoration of route 378 between Bronte and the Sydney CBD, operating as part of the All-Day Frequent Network.
- Routes 343 (Kingsford to Circular Quay) and 370 (Coogee to Glebe Point) will now operate 24 hours a day, seven days a week.
- The extension of route 373 from Coogee to Circular Quay.
- Increased off peak and weekend service frequencies on route 413 between Campsie and Central, alongside expanded operating hours.
- New overnight Friday and Saturday services on route 418 between Burwood and Sydenham, supporting Sydney's night-time economy.
- A new route 444 between Leichhardt and Balmain East Wharf, improving connections with ferry services.
- Additional services and network improvements across Western Sydney to support growing communities, improving access to jobs, education, health services, major transport hubs and growing employment hubs.
- Improved services across Blacktown, Mount Druitt, Rooty Hill, Doonside and Eastern Creek, including two new routes and additional services, to deliver better connections, increased capacity and simpler, more reliable public transport for local communities.
- A new peak-hour route 848X linking Wilton and Campbelltown.
- A new route 847 between Picton, Wilton and Wollongong.
- 682 additional weekly bus services will be added across the Lismore, Byron Bay, Ballina and Casino region, improving connections to key destinations and supporting community growth.
- 20 new weekday services in Batemans Bay and Moruya to prepare for the new Eurobodalla Hospital, together with improved Saturday and public holiday services.

- Improved local bus services in the Kiama and Nowra areas – particularly for weekend and public holiday services connecting Bomaderry, Berry and Gerringong.
- Over 100 additional weekly bus services will be added to the bus network in the Kiama and Shoalhaven regions. This uplift will better connect the community to health and education, expand access to railway stations, and support the local tourism and visitor economies.

Why are buses changing in November and December 2026?

The NSW Government continues to invest in improving bus services across Greater Sydney, outer metropolitan and regional NSW to better connect communities with jobs, education, health services and major transport hubs.

The changes are focused on supporting the needs of growing communities and areas experiencing increased passenger demand, while improving connections to metro and rail, including the new metro services to Bankstown.

The changes will also support the rise in demand for bus services across NSW.

Why are school buses changing?

The NSW Government is creating a more equitable and better-connected bus network for all passengers, including primary and high school students travelling to and from school.

Transport for NSW regularly reviews the bus network and makes changes to improve journeys. This may include adding services, updating timetables and routes, or adjusting school services where regular bus services better meet student travel needs.

These changes aim to support student journeys while helping deliver a more reliable network for everyone. Where a school service is withdrawn, alternative bus services will continue to be available.

With the 2026 train timetable not proceeding, are there any impacts to bus service changes?

The NSW Government has announced that proposed timetable changes for the T4 Eastern Suburbs & Illawarra, South Coast, T8 Airport and South Line and T2 Leppington & Inner West lines will not proceed following feedback from passengers and local communities.

There were some bus service changes planned to align with the proposed T4 and South Coast rail changes. Transport is working with bus operators to review what can proceed to ensure connections are maintained between bus and train services.

Will I have to interchange?

Some trips may require passengers to change services. We recommend planning your trip in advance using Trip Planner at **transportnsw.info** or the Opal Travel app.

Interchanging helps connect passengers to more destinations and can support more frequent and reliable services across the network.

Will bus shelters or bus stops be upgraded or changed?

Most existing bus stops and shelters will remain as they are. Where new routes are introduced, some new bus stops may be added to support the new services. Where existing bus stops are no longer serviced, passenger information will be available including alternative travel arrangements.

What consideration is given to passengers before any of these changes are made?

When planning these bus changes, we have considered what will deliver the best outcomes for the majority of passengers.

We do this through the analysis of Opal data, passenger travel patterns and feedback which demonstrates where and when passengers are travelling, as well as how travel needs are likely to change in the future.

These changes support Transport's ongoing commitment to improving reliability, reducing crowding, strengthening connections with rail, Metro and ferry services, and making public transport a more attractive option for everyday travel.

Did you consult on these service changes?

Transport has not conducted formal consultation on most of the individual service changes. However, many of the improvements have been informed by previous community consultation.

This includes consultation undertaken through the NSW Bus Industry Taskforce, which helped identify community priorities for improving bus services. Consultation on the Strategic Regional Integrated Transport Plans (SRITPs) also helped to inform initiatives in the Outer Metropolitan and Regional areas.

In planning these changes, we focused on delivering the best outcomes for the majority of passengers. This approach included analysing Opal data, understanding current travel patterns and forecasting travel needs.

Transport will use a variety of channels to ensure the community understands the changes and how best to plan their journeys.

We will continue to monitor the bus network to identify further improvement opportunities.

Will any electric buses be introduced as part of these changes?

The New Electric Bus Program builds on the former Zero Emission Buses Program and the progress already made in transitioning Sydney's bus fleet.

The program will deliver thousands of new electric buses, progressively convert 17 existing bus depots to support electric operations, and deliver five new electric bus depots, including at Macquarie Park, in Western Sydney and the Aerotropolis. More than 500 electric buses are already operating in Sydney.

The program supports the NSW Government's commitment to net zero emissions by 2050, while investing in modern fleet and depot infrastructure to deliver better public transport outcomes for customers and communities.

The transition to electric buses is ongoing and will be progressively delivered across NSW, supporting the continued modernisation of the state's bus fleet and infrastructure.

Will bus services be accessible?

Yes, all buses on these routes will be accessible. Please check on Trip Planner at **transportnsw.info** for more information.

Where do I go for more information?

Please visit **transportnsw.info** for more information about these service improvements.

We recommend planning ahead and check how changes may affect your journey by using Trip Planner at **transportnsw.info** or the Opal Travel app.

How do I provide feedback?

To provide feedback on Transport services, visit **transportnsw.info/contact-us/feedback/bus-feedback**

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