

Taxi Transport Subsidy Scheme



This is a fact sheet about the Taxi Transport Subsidy Scheme.

TTSS for short.



TTSS is support you can get when using a taxi.

This support means you pay less money for your trips.

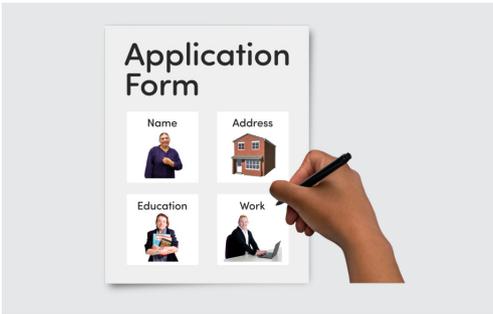


You can get **TTSS** if

- you are a citizen or permanent resident of Australia
- you live in NSW
- you are older than school-age
- you cannot use public transport because of your disability



You need to say yes to all points to apply for **TTSS**.



After you apply, we will check your application.

If everything is ok, we will send you a booklet with **TTSS** docketts.



There are two kinds of docketts.



M40 TTSS docketts are for people that can sit on a seat in the taxi.



M50 TTSS docketts are for people that need to stay in their wheelchair in the taxi.



Rules for me

- You can only use the TTSS docket if your name and account number is on it.
- You cannot sell or give away your TTSS dockets for someone else to use.
- One TTSS docket pays for half of your trip if the trip is less than \$120.
- If your trip is more than \$120, TTSS pays \$60 and you need to pay the rest.
- You need to tell the driver that you are using TTSS before you get in the taxi.
- You need to fill in all the trip information on the docket before you give it to the driver.
- If you cannot fill it in yourself, the driver can do it for you. Make sure to check that everything is correct.
- You must never give your docket book to a driver for safe keeping.





Rules for the taxi driver

- The driver must use the meter when you are using a TTSS docket.
- The driver can only fill out your docket if you cannot do it yourself and you have no support person with you to do it. Make sure to check that everything is correct.
- The driver of a wheelchair accessible taxi must know how to load and unload a person in a wheelchair.
- When the taxi arrives and you are not ready, the driver can charge you for waiting time. Loading and unloading a person in a wheelchair does not count as waiting time.
- The meter must be turned off when loading or unloading a person in a wheelchair.
- The driver must drive in a way that is safe for the disability.



Different ways to take a taxi



Multiple Hire

A multiple hire is when you share a taxi with someone you do not know.

You must all start your trip at the same place and must go in the same direction.

The taxi driver must ask you if it is ok to share the taxi.

You each pay part of the trip.

At most you pay 75% of what your trip would normally cost.

You can use your TTSS docket for your part of the trip.



Shared ride

A shared ride is when you take a taxi with a group of people that you know.

This could be friends, family or colleagues.

You can use TTSS docket to help pay for the trip.

The other people can also use their TTSS dockets.

Even if more than one docket is used, TTSS will only pay

- Half of the trip if it is less than \$120
- \$60 if the trip is more than \$120



Maxi-cabs

A maxi-cab can take up to 11 people.

The rules are the same as for a normal taxi.

If there are more than 5 people in the maxi-cab, the driver can charge you much more than for a normal taxi.

This can be more than double of the normal taxi fare.

You can use TTSS docket to help pay for the trip.

The other people can also use their TTSS dockets.

Even if more than one docket is used, TTSS will only pay

- Half of the trip if it is less than \$120
- \$60 if the trip is more than \$120